



Home
for Families

Moving Forward



2023 IMPACT REPORT

Our Mission

Home for Families empowers families and youth in a housing crisis by resolving immediate needs, providing access to resources, and promoting long-term stability through safe housing, financial independence, and equitable education.

Our Vision

Home for Families will be the leading ally and innovative housing advocate eradicating the traumatic experience of homelessness for Central Ohio families and youth.

Our History

Founded as The Homeless Families Foundation in 1986 by community members with the shared belief that no child should endure homelessness - even for a single night - and that quality education can break the cycle of poverty, HFF profoundly impacts the lives of more than 1,200 families and youth each year. As Central Ohio's largest non-shelter family housing provider, HFF provides a vital safety net of housing intervention and homelessness prevention programs that empower families to heal from the trauma of housing insecurity, achieve long-term self-sufficiency, and prevent future shelter recidivism.

Contact Us

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Columbus, Ohio 43205

www.homeforfamilies.org

614.461.9247

info@homeforfamilies.org

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Home for Families Moves Locations to Better Serve Families

With low and middle income families in Central Ohio facing economic challenges and a worsening affordable housing crisis, HFF has expanded programming to meet growing demand. Most importantly, we have relocated our client programs and administrative offices to a new office at 727 E. Main Street, Columbus, Ohio 43205, which offers a welcoming space for families and staff. This move allows us to operate more efficiently while better serving our community.

As a result, we made the bittersweet decision to sell our original building at 33 N. Grubb St. Proceeds from this sale will help provide sustaining operational support, allowing us the flexibility to expand our program efforts in addressing housing instability and supporting families in need.

A key part of our new direction involves a partnership with The Lincoln Center for Family and Youth (TLC), which will operate a charter school for lower-income families at the former Grubb St. location. This collaboration will strengthen HFF's existing afterschool and summer initiatives, and provide wraparound services to both HFF families and TLC students.

Combined these developments give us enhanced flexibility and allow us to increase our impact in a time of unprecedented need. Our commitment to addressing the affordable housing crisis, advocating for social and economic equality, and empowering families toward self-sufficiency remains unwavering.

Our Executive Team

Beth Fetzer-Rice, MSW, LISW-S
CEO & President

Howard Lipkin
CFO

Melissa Humbert-Washington, MSW, LSW
Vice President, Programs & Services

Andrew Snouffer
Vice President of Advancement & Continuous Improvement

Tionna Gonzalez
Finance Manager

Our Board of Trustees

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HFF Co-Founder

Janet Wagner
HFF Co-Founder

Lou Ann Ranson
Community Advocate



Beth Fetzer-Rice
President & CEO

Dear Friends,

When I look back on 2023, I see a year in which we challenged ourselves to strategically set Home for Families up for future success. One of the biggest ways we did this was in finalizing our move from 33 N. Grubb St. to 727 E. Main St.

While the decision to sell our longtime space was difficult, the move positions us to better combat the affordable housing crisis and enhance programmatic opportunities for families. We now serve nearly 1,200 families annually, and the low availability of affordable housing stock makes our services more important than ever before. Proceeds from the sale of 727 E. Main St. will bolster our commitment to empowering families beyond housing crises and sustain our vital housing programming and initiatives for the future.

The sale of our Grubb Street building has also resulted in a new partnership that will help us expand our programmatic reach. We have teamed up with The Lincoln Center for Family and Youth (TLC), who purchased our former building to operate a charter school serving low-income families. We continue to run our out-of-school programs at this location, as well as our valuable Resource Pantry. I am grateful for the opportunity to extend access to our vital out-of-school programming to the students attending TLC and leverage our shared resources to best meet the needs of Franklin County families.

While the sale of our former building has positioned us to make an even greater impact, we have also prioritized programmatic changes to augment our holistic approach to combating housing instability by:

- Expanding our suite of Pregnancy Programming by adding the Job 2 Housing (J2H) program, which helps families with children and pregnant women who are homeless, unable to afford housing, and interested in pursuing employment opportunities regain their financial stability and autonomy.

- Launching the second cohort of our Resiliency Bridge and Success Bridge Programs. Our Resiliency Bridge Program, in collaboration with Franklin County, connects low-income, housing-insecure families to educational opportunities to promote long-term stability, while our Success Bridge Program, in collaboration with the City of Columbus and Columbus State Community College, provides housing assistance and supportive services to ensure stability for low-income students who are enrolled full time in classes.
- Partnering with the Coalition on Homelessness and Housing in Ohio (COHHIO) to implement a pilot Direct Cash Transfer (DCT) program to meet the immediate needs of our clients. We distributed \$90,000 in financial assistance in the form of pre-loaded debit cards to 60 clients, who used the funding to remove obstacles to their long-term stability—paying off rent and eviction debts, making needed car repairs, covering costs of tuition for vocational school, purchasing laptops, and more.

The work that we do is literally life changing, and we couldn't do it without a network of dedicated partners and support from our community. If you are reading this, you are likely one of these difference makers, so please know that we are truly grateful for your ongoing support. The path to eradicate youth and family homelessness in central Ohio is a challenging one, but progress is more easily made when we are all working together. Thank you for walking with us on this journey. Together, we continue to move forward.

With gratitude,

Beth Fetzer-Rice
President & CEO



Stephanie Couhig
Incoming Board Chair

Dear Friends,

As central Ohio continues to deal with a growing affordable housing crisis, the need for Home for Families is ever-increasing. I am proud of all the ways in which we empowered families and youths during 2023, and I am also thankful for the thought that we put into best positioning HFF to continue delivering vital programming and services for years to come.

This past year represented the final chapter in HFF's move from its original space at 33 N. Grubb St. to 727 E. Main St. The decision was difficult but was made with full support from myself and my fellow members of the HFF Board of Trustees. It was clear that while bittersweet, the sale of the Grubb Street building would provide the capacity to better meet the needs of the Columbus community during the debilitating affordable housing crisis.

Post-pandemic, HFF has had to deal with a reduction in pandemic-era emergency funds as well as a steadily mounting need for supportive housing services. Our ability to best serve our families hinges not only on our ability to plan with the future in mind, but also our capacity to grow the support of our community and our valued partners. I want to share my gratitude with every one of you who has supported HFF this past year, through financial assistance, in-kind donations, or volunteering your time and expertise.

As the leading non-shelter provider of family housing in central Ohio, HFF remains a key player in the fight to eradicate youth and family homelessness. I am grateful for the opportunity to serve in my capacity as Board Chair and contribute to this noble mission. Together, we can continue helping families find brighter futures.

Gratefully,

Stephanie Couhig
Incoming Board Chair

2023 IMPACT SNAPSHOT

Total unique clients served:



2,324
across all programs

Total children served:



219
through our Dowd
Education programming

Material assistance:



1,535
individuals served



HOUSING

Total households served:

958

Successful exit rate:

80%

Total individuals served:

2,439

A Long Road to Stability



Finding a means to overcome housing instability grows more challenging the longer that a family is struggling. Our Rapid Rehousing Intensive program is uniquely designed to help those who repeatedly find themselves grappling with housing insecurity.

One of our clients, Amy (client name changed to protect anonymity) stayed in emergency shelter six times in the past eight years. Most recently, she was in shelter for about eight months. At 31, Amy was a survivor of domestic abuse. She was placed into an arranged marriage as a young girl in Sudan and soon after emigrated with her now former husband to the U.S.

Amy, who already had children to care for, found out that she was pregnant after several months in our program. Amy's case manager diligently and patiently worked to build rapport and trust with Amy, who began allowing her to take her to doctor appointments for the baby, which resulted in Amy's baby being born full-term and healthy.

While Amy's case manager worked to provide Amy with access to adequate prenatal care, she also provided Amy with the tools necessary to find a path to housing stability. When Amy came to our program, she did not have any income, she had never been employed, and she had been evicted multiple times.

Amy had tried unsuccessfully several times to gain housing approval at different properties. When HFF paid off an old balance from an eviction, it opened the door to greater options for housing. Amy was able to secure housing, and her case manager began working with her on a plan to increase her income. With a roof over her head, she now has the ability to begin building the foundation for long-term independence for her and her children. ❤️



FAMILY STABILITY

Material assistance:

1,535

individuals served

Food assistance:

384

families served

Financial assistance:

\$149,161

Steps to Self-Sufficiency

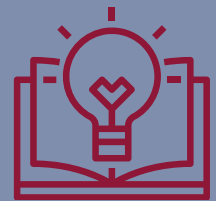


Despite a series of setbacks, Zoe (first name changed to protect anonymity) was able to regain her independence thanks to one-on-one care provided through Home for Families.

With a history of substance abuse and felonies, Zoe found it hard to maintain employment, and she eventually lost her housing. Zoe and her case manager began working on a plan to help Zoe obtain housing. After diligent outreach efforts, Zoe's case manager found a landlord who was willing to overlook Zoe's criminal and rental history. Zoe and her family were able to move into a housing unit, and Home for Families helped pay Zoe's security deposit as well as multiple months of rent. To ensure that Zoe was able to remain in her home, Zoe's case manager worked with Zoe to secure employment and childcare. They also worked together to help Zoe learn how to budget after she got a job.

In addition to helping Zoe build crucial life skills, Zoe's case manager also provided Zoe and her family with a variety of resources through Home for Families' Family Stability program. Zoe was able to receive holiday gifts, pantry items, diapers, a move-in kit, and more through our programming.

Zoe used the money that she saved while in our program to pay three months of her rent in advance. She has stayed sober and maintained her employment, housing, and childcare. Now, Zoe can pay her rent, utilities, and car payment without assistance from HFF! She plans on going back to school to build on her education. Zoe's future is bright thanks to her hard work and determination. With crucial support and guidance, she was able to get back on her feet and confidently take care of herself and her family. ❤️



EDUCATION

Children served:
219

SPARK students:
130

Afterschool Achievers:
74

Total meals served:
6,495

Summer Achievers:
65

Out-of-School Hours
44,000

Building Brighter Futures



A quality education is the key to disrupting generational poverty and future homelessness. That's why at HFF our education programs are so integral to our holistic approach.

Our students' families regularly express how our programs have helped their children learn healthier behaviors and coping skills. Often, the experience is transformative. Before being linked with our programming, one of our students had been removed from class 20 times in the previous trimester for behavior issues.

After being linked with HFF's Education Navigator during the afterschool program for a period of several months, the student worked on positive behaviors and improving their relationships. The student's mother reported that in the following trimester, her child had zero removals, and she fully credits HFF for the direct support and positive coaching.

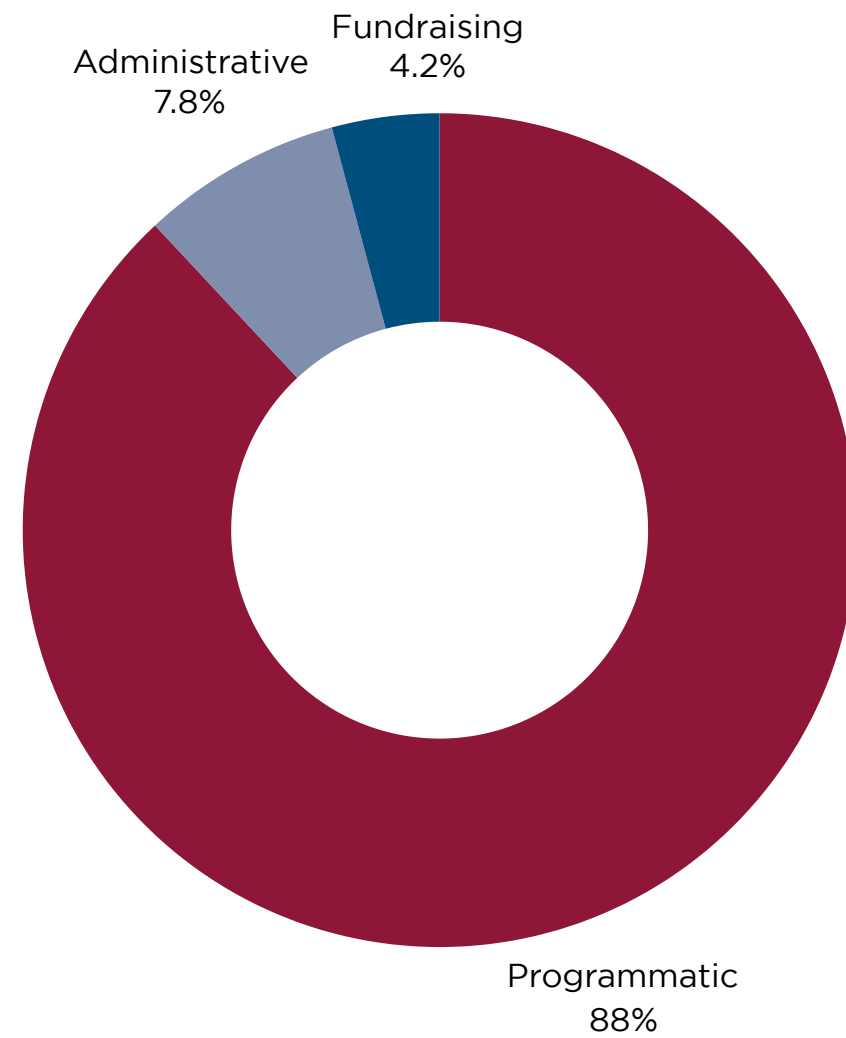
Education is a critical part of eliminating homelessness for future generations. To that end, we provide programming focusing on the holistic needs of each individual student, supporting academic, social, health, and emotional development.

By fostering a supportive environment, we continue to give young people the tools they need to build confidence and set goals that are essential for personal and academic success. Our programs strive to break cycles of poverty and housing instability, empowering students to achieve brighter futures and become resilient, self-sufficient adults. ❤️

2023 FINANCIAL SUMMARY

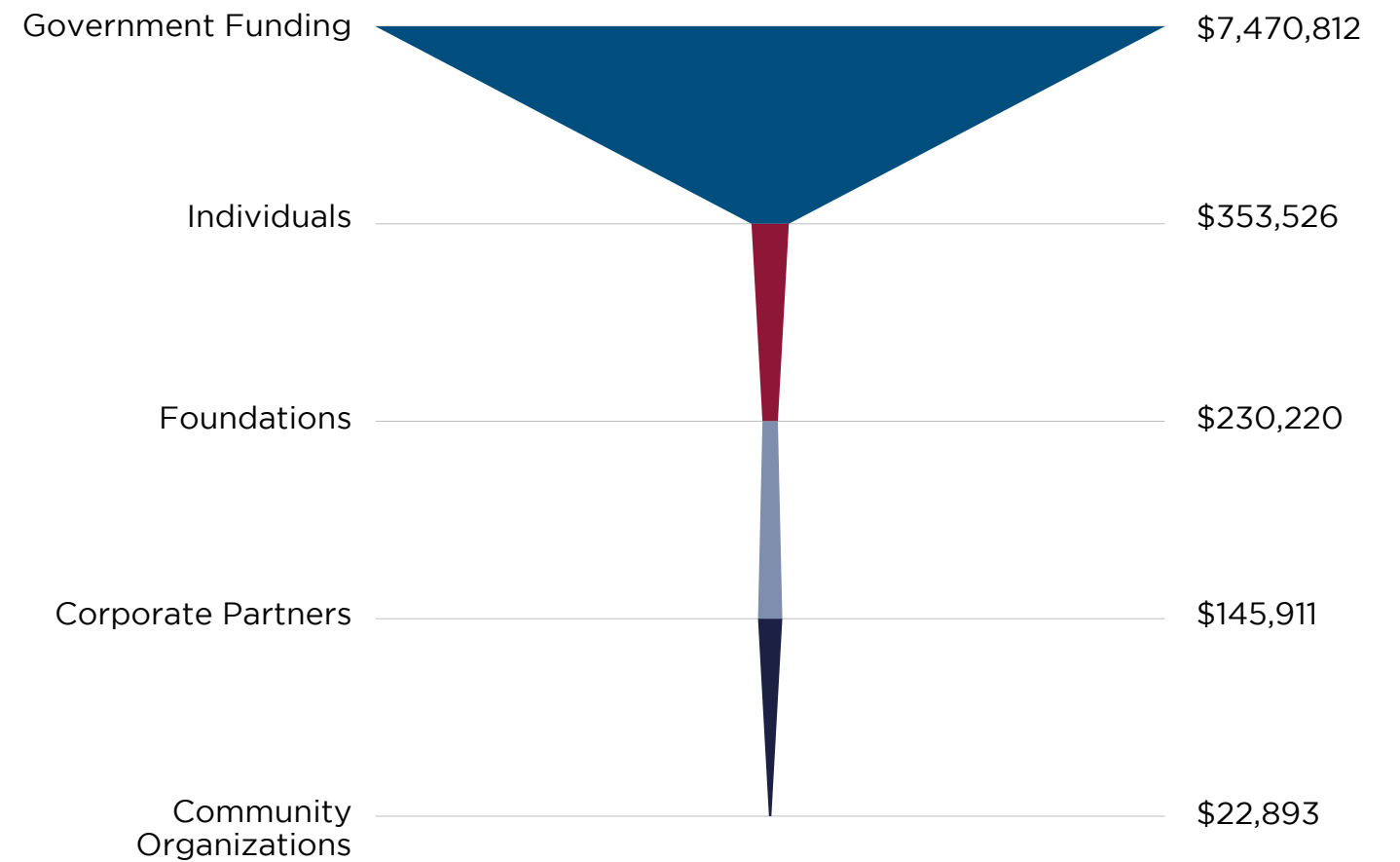
Expense Ratios

- Programmatic
- Administrative
- Fundraising



Funding Sources

Total Income: \$8,223,362





Gratitude for our Generous Donors You Make Our Work Possible

Stability Partners

Dorothy and Tom Bastian
Adam Biehl
Julie and Jason Bowers
Dean and Chrissy Bruno
Natalie N Cernansky
Stephanie Couhig
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Brian and Leah Zehentbauer

Resiliency Partners

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TK Watanabe
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Empowerment Partners

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Ms. Dareth A. Gerlach
Scott and Katie Diener
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Heffner Fund
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Jackson Family Charitable Fund
Lurie Family Charitable Fund
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Combined Federal Campaign
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Ms. Gayle E. Mowery-Reynolds and Michael Reynolds
James and Armande Hopkins
Mr. John M. McManus
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Mr. Philip Haigis II
Sarah Lamade White Foundation
Seanna C. and Matthew D. Walter Fund
Catherine Brody

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Traci McGuire
Weiner Family Charitable Fund
Dr. William H. Matthews Ph.D. and Ada Demb
Mr. William M. and Barbara Bennett

Transformational Partners

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James S. and Amy L. Chapman Family Fund
Beatrice I. and Alan R. Weiler Fund
John B. and Charlette R. Allred
Ms. Lynne W. Ayres
Nancy Wolfe Lane Family Fund
Donna and Harry McDonald Charitable Trust
Ron and Lisa Wilson Family Fund
Ms. Jacquelyn Kissel
Dale and Rosa Krummen
Terri Ranney
The Kaplan Foundation
The ABC Fund
Brooks Family Fund
Goussetis Family Charitable Fund
Kent Sherwood Johnson and Gillian Thomson Fund
Mr. Matthew and Julia Mrozek
Nick and Donna Akins

Corporate and Business Partners up to \$999

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Kroger Co.
Panzera Realty
Cardinal Health's Matching Gift Program
AmazonSmile Foundation
Liberty Mutual
Winkel Green & Van Horn, LLP
Bread Financial
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McKesson
Costco
Abbott Laboratories
Bath & Body Works
Berkshire Hathaway HomeServices
Professional Realty
Cameron Mitchell Restaurants
Grote Company
Hexion Legal
Home2Suites Downtown

MJ Terapak Co 144
NAI Ohio Equities
Schneider Downs
Scotts Miracle-Gro Company
SHP
Spanish for Ninos LLC
Sterling Distribution
Sutter-Smith & Rousseau Group

Corporate and Business Partners \$1,000-\$4,999

Martin Painting & Coating Company
Employees
Grange Insurance Companies
Whole Foods Market
NiSource Corporate Services Co./NiPAC
Advanced Drainage Systems, Inc.
Renier Construction Corporation
Sutton Entertainment Group LLC
Burgess & Niple
WCA Group, LLC
Kroger Company, Columbus Division
Medtronic
Battelle
Columbus Power Cleaning
Home Inspections LLC
Hyatt Regency Columbus
VineBrook Homes
Walmart

Corporate and Business Partners \$5,000-\$24,999

Comp Drug
Park National Bank
NJM Insurance Group
Microsoft Matching Gifts Program
Herb Gillen Agency, LLC
JPMorgan Chase Foundation

Corporate and Business Partners \$25,000 and above

Hexion Inc.
NetJets Aviation, Inc.

Foundation Partners up to \$999

Anderson Foundation
Joseph W. and Faith K. Tiberio Charitable Foundation
Tony R. Wellach Foundation
Labor of Love Foundation
Percent Pledge Foundation

Foundation Partners \$1,000-\$4,999

Charities Aid Foundation
Upper Arlington Rotary Foundation Fund
Beck Foundation
Diamond Hill Investments Charitable Foundation Fund

Foundation Partners \$5,000-\$24,999

Ingram-White Castle Foundation
Harry C. Moores Foundation
Ohio Children's Foundation
Micah Fund of The Columbus Foundation
Reinberger Foundation
Safelite AutoGlass Foundation
Anonymous Foundation
Installed Building Products Foundation
Nisource Charitable Foundation and Corporate Services
Barbasol Foundation

Foundation Partners \$25,000 and above

Anonymous Foundations (2)
Elevance Health Foundation
Montei Foundation
Wilson Sheehan Foundation
PNC Foundation



Thank you to our Community

Home For Families' ability to create brighter futures for families and youths facing housing instability is only possible because of the tremendous support from our network of community groups.

This past year, we were fortunate to work alongside 879 dedicated volunteers who generously donated a total of 4,123 hours. This incredible commitment, combined with the ongoing support from our community partners, strengthens our impact and helps us provide essential housing resources and guidance to the families we serve. Together, this network of support enables us to build pathways to stability, resilience, and hope for better futures. ❤️



879 volunteers
4,123 hours

Our Community Partners

All Saints Episcopal Church
Chapman Elementary PTO
Church of the Good Shepherd UMW
Church of the Resurrection Woman's Group
Coats 4 Children
Columbus Mothers of Twins Club
Columbus Zoo and Aquarium
Community for New Direction
CompDrug
Connecting Consciousness
Discovery Christian Church
Elite Development Program
Franklinton Development Association
Girl Scout Troop 6550
NetJets Association of Shared Aircraft Pilots
Ohio Capital Impact Corporation
Ohio Department of Transportation

Ohio Harness Horseman's Association
Primrose School of Dublin
Red de Vida Unlimited
Rock City Church
Rogue Blanketeers
Sharon Woods Baptist Church
St. Alban's Episcopal Church
St. Brigid of Kildare
St. Joan of Arc Catholic Church
St. Joan of Arc Men's Club
St. Matthew Knitting and Crocheting Ministry
St. Peter Roman Catholic Church
Sunshine Nursery School
UA Rise/Upper Arlington High School
United Way of Central Ohio
Upper Arlington Birthday Club
Upper Arlington Gives Back

Financial Disclosure

The Homeless Families Foundation (dba Home for Families) receives support from the Community Shelter Board and its funders, which include the City of Columbus, the Franklin County Board of Commissioners, and the United Way of Central Ohio, supplementing the generous donations of numerous individuals, corporations, foundations, and community organizations.

Privacy Policy

The Homeless Families Foundation (dba Home for Families) collects information on donors including their names, addresses, e-mail addresses, and donation histories for contacting donors in the future and for internal record keeping purposes. It does not sell, trade, or lend names, addresses, phone numbers, or e-mail addresses. To review personal information and/or request corrections, contact HFF at 614-461-9247.



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